

**W**e are witnessing the demands of the modern and developed social systems, and the demands of interested parties with regard to quality assurance in all areas of work and life.

**F**or this purpose, aside from complying with the social rules and the relevant legal regulations, SARDICH MC DOOEL and COPPER INVESTMENTS AD base their activities on the establishment of an Integrated System for implementation of the following international standards:

- Quality Management System according to ISO 9001:2015;
- Environmental Management System according to ISO 14001:2015;
- Occupational Health & Safety Management System OHSAS 18001:2007.

Apart from the above standards, SARDICH MC DOOEL will implement a Quality Management System according to the requirements of MKC EN ISO/IEC 17025:2006 for the competence of a testing and calibration laboratory in the Hydro-Metallurgical Mining Plant Kazandol, Municipality of Valandovo.

The purpose of the Integrated System is to specify the requirements that need to be met by SARDICH MC DOOEL and COPPER INVESTMENTS AD in order to demonstrate that a proper quality, environmental, and occupational health and safety management system is in place.

**B**oth Companies aim to provide maximum quality services to the satisfaction of their service users and to meet their demands, as well as to ensure compliance of their operations as required by competent authorities, and to apply best practices with regard to processes, improvement of existing systems, and introduction of new systems.



